



# Henry Community Health



**Henry Community Health**  
has enhanced  
the patient  
online payment  
experience.

**PAY  
ONLINE  
SEE YOUR  
ACCOUNTS**

**STARTING 1/17/2024**

## **TO MAKE AN ONLINE PAYMENT**

### **STEP #1**



Go to:  
[hchcares.simplepay.com](http://hchcares.simplepay.com)

### **STEP #2**



Enter the account number  
and the patient's date of birth

### **STEP #3**



Click 'View My Bill'

### **STEP #4**



Chose your payment method

- Easy access to all your hospital bills in one location 24/7
- Pay based upon your preference- Go Paperless!

## **LOG IN TO VIEW YOUR MEDICAL BILLS**

### **STEP #1**



Go to:  
[hchcares.simplepay.com](http://hchcares.simplepay.com)

### **STEP #2**



Enter the account number  
and the patient's date of birth

### **STEP #3**



Click 'View My Account'

- See payment history and balance due
- Auto-pay feature- set up a payment plan or scheduled payment each month to auto-pay from your credit or debit card

**SAMPLE STATEMENT**

# SAMPLE STATEMENT



PO Box 485 New Castle, IN 47362-0485  
Electronic Service Requested



010201000007

hch\_A ▲ 000007 B6  
Kddvk E Bkeukxzne  
603 Fvdufnru Odau  
Ekf Jizmdk IN 47362

Account number found here

Account Summary	
Account Number 12315915	
Statement Date	12/21/2023
Total Remaining Balance	\$1,541.71
Payment Plan Amount Due	\$0.00
Amount Due Not on Payment Plan	\$1,541.71
Amount Due	\$1,541.71
DUE UPON RECEIPT	

Payment Options	
Payment Plan <b>\$102.79</b> x 15 months	OR Pay In Full <b>\$1,541.71</b> Due Upon Receipt
View All Options: <a href="https://hchcares.simpleeapay.com">hchcares.simpleeapay.com</a>	

Please Note: Your providers may bill separately for their professional services.



PO Box 485 New Castle, IN 47362-0485

Account Number  
12315915

Guarantor Name  
KDDVK E BKEUKXZNE

Due Date  
Upon receipt

Pay Online  
[hchcares.simpleeapay.com](https://hchcares.simpleeapay.com)

If paying by check, please make check payable  
to Henry Community Health and include your  
Account # on your check.

Amount Due Upon Receipt

**\$1,541.71**

## Important Messages

Thank you for choosing Henry Community Health for your health care needs. Your balance is due now. Please pay upon receipt of this notification. If you are unable to pay the full balance, you may elect a payment plan.

## Payment Methods

Pay online by  
visiting here



Pay online: [hchcares.simpleeapay.com](https://hchcares.simpleeapay.com)



Pay by Phone: (765) 633-2150



Quick access with smartphone  
Scan this QR code with smartphone

## Customer Service

(765) 521-1516 or (866) 442-8510

Phone Hours: Mon-Thurs 9:00AM - 4:30PM

Office Hours: Mon - Fri 8:00AM - 4:30PM

Minimum Amount Due: \$1,541.71

Amount Enclosed

Make a payment of \$102.79 to activate a payment plan.  
By paying monthly, I agree to the terms located at  
[hchcares.simpleeapay.com](https://hchcares.simpleeapay.com)

Henry Community Health  
PO Box 485  
New Castle IN 47362-0485

